

RMD Bulletin

Knowledge is power...

PFI & IS Financial Data



Revenue Management Division (RMD) has found inconsistencies between the Payer Financial Information (PFI) form and the financial data being reported in the Integrated System (IS). Specifically, providers are reporting high annual liabilities and low or no family income in the IS for clients who are currently enrolled in Healthy Way LA (HWLA). For example:

Los Angeles COUNTY DEPARTMENT OF MENTAL HEALTH

Home Clinical Administrative Plan CIOB

Client Information Client: ?

Options: Return, Change Provider, Find Client, Daily Log, View Episodes, Check Eligibility, Enroll Client, Eligibility History

Identification Contacts **Financial** Other Groups XRef MCal Benefits

UMDAP Date: 8/1/2012 Source of Income: Los Angeles County

Service Location: Family Income (\$): 200.00 # of Dependents: 1 Annual Liability (\$): 999999.99

Client Reported Benefits

Type	Description	ID Number
+		
1		

The annual liability is the maximum amount a client can pay over the course of a year for all specialty mental health services received. The annual liability amount for clients currently enrolled in HWLA is \$0.00.

RMD has found a number of HWLA clients who have annual liabilities of \$999,999 or similar. Note that using all nines (9) as the annual liability amount is reserved for full cost of care clients. Providers should not enter all nines as the annual liability amount for clients who have no cost Medi-Cal, HWLA, who are homeless, or are on General Relief (GR).

Proper recording of client financial information on the PFI and in the IS helps prevent Department of Mental Health (DMH) clients from being improperly charged for services rendered.

We're here to help you...

If you have any questions or require further information, contact RMD at (213) 480-3444 or via e-mail at RevenueManagement@dmh.lacounty.gov.